

Panjab University, Chandigarh 160014 (INDIA)

(Estted. Under the Panjab University Act VII of 1947- enacted by the Govt. of India)

Diary No.	1002_
Dated:	04-11-2019

P. U. Construction Office

CIRCULAR

<u>Subject: Regarding maintaining the Complaint Register for residential complaints related to the Construction Office</u>

As per proposal given by Dr. Parveen Goyal, Fellow Panjab University vide letter no. VC/704 Dated 08.03.2019 and later the decision of the committee constituted for the subject cited above, Panjab University residents can now avail the facility of registering their complaints on phone or on email or in person as per following schedule:

	Phone No.		Timings for	Status of the
Complaint Type for Registering the	for	Email ID for Registering the Complaint	Registering the	Complaint Type
	Registering		Complaints and for	
	the		Complaint Status	
	Complaint		Queries	
Civil	253-4355	support.xen@pu.ac.in	09 AM to 10 AM	
Maintenance				
Electrical	253-4366	support.xen@pu.ac.in	09 AM to 10 AM	
Maintenance				
Public Health	253-4357	support.xen@pu.ac.in	09 AM to 10 AM	
Maintenance				

Hard copy (if desired by the complainant) of the complaint can also be submitted in person any time at the concerned department of the construction office during office working hours.

Executive Engineer-I Panjab University

Issued to:

- 1. All SDEs, AEs, JEs for effective implementation
- 2. The Chairpersons / director / Coordinator
 - All Departments / Centres / Institutes
 - Of Panjab University, Chandigarh